

Te Poari ā-Rohe o Howick
Te Rīpoata ā-Tau 2018/2019

Howick

Local Board Annual Report 2018/2019



Mihi

Tēnā kia hōea e au taku waka mā ngā tai mihi o ata
 e uru ake ai au mā te awa o Tāmaki
 ki te ūnga o Tainui waka i Ōtāhuhu.
 I reira ka tōia aku mihi
 ki te uru ki te Pūkaki Tapu o Poutūkeka,
 i reira ko te Pā i Māngere.
 E hoe aku mihi mā te Mānukanuka o Hoturoa
 ki te kūrae o Te Kūiti o Āwhitu.
 I konā, ka rere taku haere mā te ākau
 ki te pūaha o Waikato, te awa tukukiri o ngā tūpuna,
 Waikato Taniwha Rau, he piko he taniwha.
 Ka hīkoi anō aku mihi mā te taha whakararo
 mā Maioro ki Waiuku ki Mātukutūreia,
 kei konā, ko ngā Pā o Tāhuna me Reretewhioi.
 Ka aro whakarunga au kia tau atu ki Pukekohe.
 Ka tahuri te haere a taku reo ki te ao o te tonga
 e whāriki atu rā mā runga i ngā hiwi,
 kia taka atu au ki Te Paina,
 ki te Pou o Mangatāwhiri.
 Mātika tonu aku mihi ki a koe Kaiaua
 te whākana atu rā ō whatu mā Tikapa Moana
 ki te maunga tapu o Moehau.
 Ka kauhoetia e aku kōrero te moana ki Maraetai
 kia hoki ake au ki uta ki Ōhūiarangi,
 heteri mō Pakuranga.
 I reira ka hoki whakaroto ake anō au
 i te awa o Tāmaki
 mā te taha whakarunga ki te Puke o Taramainuku,
 kei konā ko Ōtara.
 Kātahi au ka toro atu ki te Manurewa a Tamapohore,
 kia whakatau aku mihi mutunga
 ki runga o Pukekiwiriki
 kei raro ko Papakura – ki konā au ka whakatau.

Let this vessel that carries my greetings
 travel by way of the Tāmaki River
 to the landing place of Tainui canoe at Ōtāhuhu.
 There, let my salutations be borne across the
 isthmus to the Pūkaki lagoon
 and the community of Māngere.
 Paddling the Manukau Harbour
 we follow the Āwhitu Peninsula to the headland.
 From there we fly down the coast
 to the Waikato river mouth,
 sacred waters of our forebears.
 Coming ashore on the Northern side
 at Maioro we head inland to Waiuku and Mātukutūreia,
 there too is the Pā at Tāhuna and Reretewhioi.
 Heading southward I come to Pukekohe.
 My words turn to follow
 the ancient ridgelines along the southern boundary,
 dropping down into Mercer
 and Te Pou o Mangatāwhiri.
 My greetings reach you at Kaiaua
 who gazes across Tikapa Moana
 to the sacred mountain, Moehau.
 Taking to the sea, my remarks travel to Maraetai
 and then to Ōhūiarangi,
 sentinel to Pakuranga.
 There we follow again
 the Tāmaki River
 to Te Puke o Taramainuku,
 Ōtara resides there.
 From here I reach for Manurewa
 until my greetings come to rest
 on Pukekiwiriki
 below lies Papakura – and there I rest.

He kōrero mō tēnei rīpoata About this report

This annual report tells the story of how Auckland Council has performed in delivering services in the Howick Local Board area from 1 July 2018 to 30 June 2019.

You can read about our progress, expenditure, service performance and challenges faced in 2018/2019. It's part of the wider annual reporting package for the Auckland Council Group and meets our Local Government Act 2002 obligations to report on our performance against agreed measures. It also reports against the council's Long-term Plan 2018-2028 (10-year Budget 2018-2028) and the Howick Local Board Agreement 2018/2019.

This report also reflects the local flavour of your area by profiling its population, people and council facilities. It also features a story about a council or community activity that adds special value to the area and demonstrates how together we're delivering for Auckland.

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Mellons Bay

He kōrero mai i te heamana From the chairperson



I am pleased to present our annual report for the year 2018/2019.

What we achieved

We had several significant milestones over the year including our inaugural Moon Festival at Lloyd Elsmore Park and completion of a 10-15km network of walking and cycling paths along the edge of the Tāmaki inlet. We made a significant investment in improving Howick’s environment through our successful pest and weed eradication programme.

We granted approximately \$400,000 to community-based organisations so they could better support arts, environmental efforts, sport and events. Recognising the significant value this delivers, we have increased this funding to \$600,000 for the coming year.

Our capital works programme built on our walking and cycling networks and developed facilities at Barry Curtis Park and Lloyd Elsmore Park. We aim to have dedicated dog exercise areas built in 2019/2020 to support our active and healthy local community.

Our local board plan

Our plan outcomes focus on supporting communities and local businesses, effectively managing growth, valuing our cultural diversity, treasuring our environment, and providing opportunities for people to be active and healthy. This plan is now in its final year of delivery.

Looking forward to 2019/2020

In the next financial year, we will continue investing in the environment by investigating improvements to the seawall at Cockle Bay, investing in new weed and pest control initiatives and a new project looking at preventing industrial pollution.

Transport remains a key issue for local people and we are advocating to the governing body to deliver better public transport.

We would like to express our thanks for your input into our work over the last year. We look forward to progressing the plans and projects we have put in place for the coming year.

David Collings
Chairperson, Howick Local Board

Te Poari ā-Rohe o Howick Howick Local Board



Your board

(L to R): John Spiller, Adele White, Bob Wichman, Mike Turinsky, David Collings (Chairperson), Garry Boles, Peter Young, Katrina Bungard (Deputy Chairperson) and Jim Donald



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Closed Saturday, Sunday and public holidays



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



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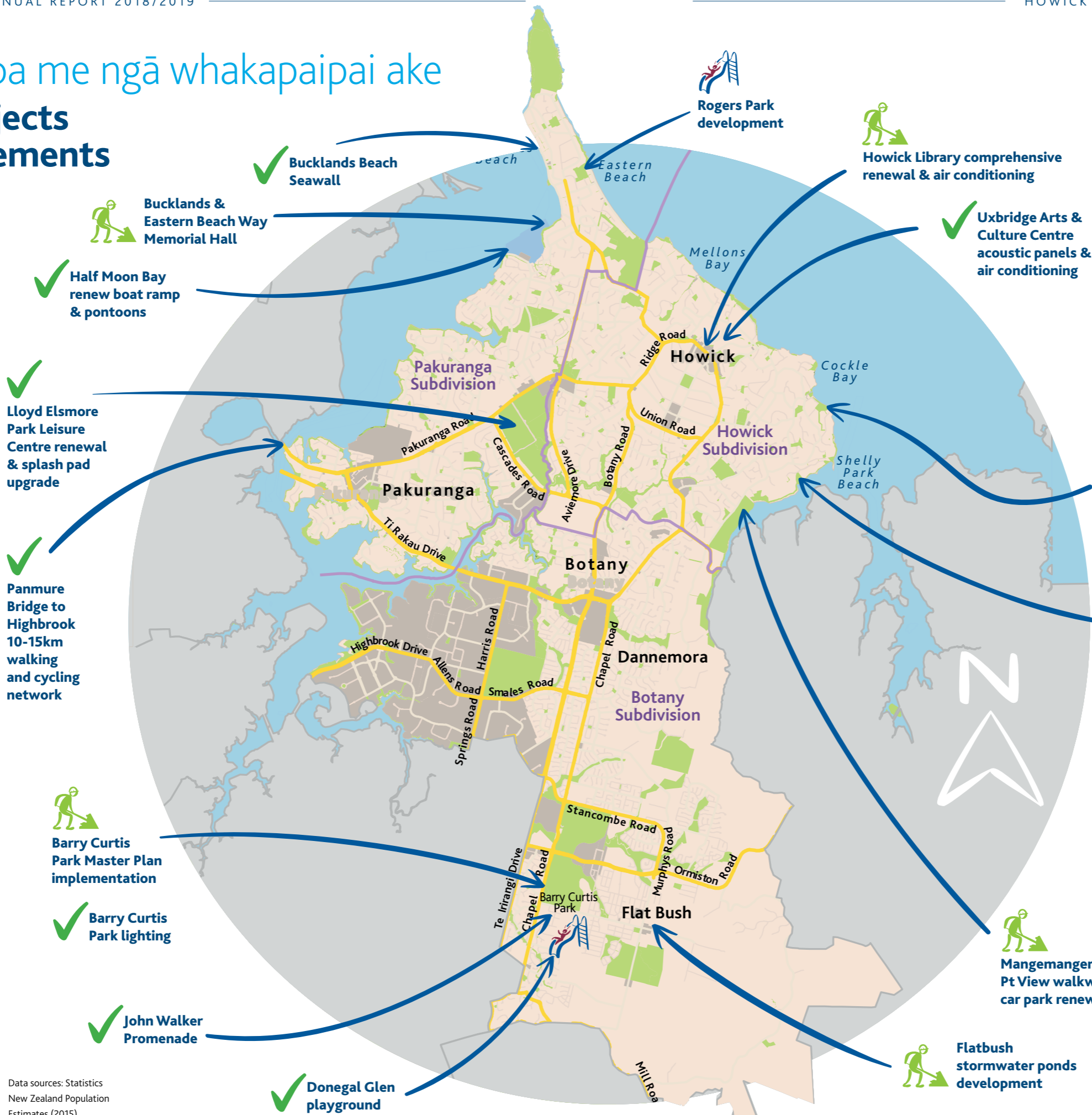
Howick projects and improvements

KEY TO CURRENT & PLANNED PROJECTS

-  Delivered projects
-  Current projects
-  Current playground renewals

LEGEND

-  Subdivision Boundary
-  Public open space (Unitary Plan)
-  Railway
-  Arterial Road
-  Medium Road
-  Minor Road



Data sources: Statistics New Zealand Population Estimates (2015).



We have a population of **142,700** or **9%** of Auckland's total population.

We are home to **266** local parks, **14** sports parks, **4** libraries, **4** recreation centres, **7** community halls and houses.



Tā mātou pūrongo whakahaere mahi

Our performance report

Local Community Services

Highlights include extra funding from the board to keep the libraries open longer so they can meet increasing demand, and a comprehensive renewal of Howick Library which included new equipment and furniture. The board-funded a skate park custodian at the Barry Curtis Park Skate Park to be both coach and activity planner. The board has funded an analysis of the play network.

This will identify provision gaps and opportunities to increase park services including wheeled-play, exercise facilities, basketball courts and youth activations (with a particular focus on girls).

● Achieved
 ● Substantially achieved
 ● Not achieved

	Outcome	Year-on-year change	2019 Target	2019 Result	2018	2017	How did we perform
Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities							
Percentage of Aucklanders that feel their local town centre is safe - day time	●	▼	85%	86%	88%	85%	
Percentage of Aucklanders that feel their local town centre is safe - night time	●	▼	56%	45%	51%	56%	Insufficient lighting in and around town centres has been a major reason for people feeling less safe at night. People who are homeless and people under the influence of alcohol affected the perception of safety.
Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities							
The percentage of Empowered Communities activities that are community led	●		35%	41%	New Measure	New Measure	The target was based on previous years' local board work programme activities. We exceeded the target, as the community-led practice is championed through activities such as the Mindful Living workshops and the GeneNow recycle bag initiative.
The percentage of Empowered Communities activities that build capacity and capability	●		30%	75%	New Measure	New Measure	The target was set based on previous years' local board work programme activities. Target was exceeded as community capacity and capability is being built through activities such as Chinese calligraphy classes; Youth Council induction programme; and creating a youth space using the co-design process.
We fund, enable and deliver arts and culture experiences that enhance identity and connect people							
The percentage of arts, and culture programmes, grants and activities that are community led	●		85%	100%	New Measure	New Measure	
We fund, enable and deliver community events and experiences that enhance identity and connect people							
The number of attendees at council-led community events	●		4,600	3,900	New Measure	New Measure	We didn't meet the target mainly because we're no longer delivering the Open Air Orchestra event.
The percentage of attendees satisfied with a nominated local community event	●		75%	42%	New Measure	New Measure	Feedback from the Moon Festival event suggested improvements which could increase satisfaction including a larger-scale event with more food, market stalls, and entertainment options.
We provide art facilities, community centres and hire venues that enable Aucklanders to run locally responsive activities, promoting participation, inclusion and connection							
The number of participants in activities at art facilities, community centres and hire venues	●		589,084	556,042	New Measure	New Measure	The Manukau Pipe Band performed at fewer and smaller Christmas events this year, meaning fewer participants than expected.
The percentage of art facilities, community centres and hire venues network that is community led	●		56%	59%	New Measure	New Measure	
We provide library services and programmes that support Aucklanders with reading and literacy, and opportunities to participate in community and civic life							
The number of internet sessions at libraries (unique sessions over public computing or public WIFI networks)	●		640,000	597,268	New Measure	New Measure	As per the regional trend, internet sessions performance and decline were mostly driven by a significant decline in WiFi sessions which may reflect the availability of better, more affordable data plans. Howick Library was also closed for a month for refurbishment and there is limited access to car parking near Highland Park Library due to ongoing construction work beside the library.
The number of visits to library facilities	●		1,050,000	1,014,801	New Measure	New Measure	All libraries in our area have shown declining visits, with closure of the Howick Library for refurbishment being the main cause. Positive results include new registrations for Botany, Highland Park and Pakuranga, increased participation to programmes and events for Botany and Pakuranga, and increased WiFi sessions for Highland Park.
Percentage of customers satisfied with the quality of library service delivery	●	▲	85%	94%	88%	89%	The high level of satisfaction has been driven mainly by the great staff service.

Local Community Services measures cont'd over

Local Community Services cont'd

We provide recreation programmes, opportunities and facilities to get Aucklanders more active, more often							
The percentage of park visitors who are satisfied with the overall quality of sportsfields	●		79%	72%	New Measure	New Measure	Significant shortfall in lighting in some of our sportsfields has created some dissatisfaction among sportsfield users. New sand carpets and lights at Barry Curtis Park and improved outcomes in the developing area of Ormiston/Flat Bush should help.
The customers' Net Promoter Score for Pool and Leisure Centres	●	▼	44	39	41	44	Changing rooms and facility cleaning feature in the improvement comments and have factored into the ratings of the centres. High performance is centred on the variety of programmes on offer, staff engagement and the friendliness of the teams providing the services, and the quality of the teachers/instructors.
We provide safe and accessible parks, reserves, and beaches							
The percentage of users who are satisfied with the overall quality of local parks	●		77%	74%	New Measure	New Measure	Resident satisfaction with local parks and reserves remains close to the target. There's slight dissatisfaction with lack of timely maintenance and vandalism at some of the parks, which will be addressed in future. Key in further lifting the quality of the Howick Parks network will be the board's 2019/2020 investment in an analysis of the play network.
The percentage of residents who visited a local park in the last 12 months	●	▲	85%	88%	82%	85%	
We showcase Auckland's Māori identity and vibrant Māori culture							
The percentage of local programmes, grants and activities that respond to Māori aspirations	●		51%	8.0%	New Measure	New Measure	

Local Environmental Management

Significant investment in improving Howick's environment and enhancing biodiversity was accomplished through the Pest Free Howick programme. Initiatives included pest plant and animal reduction, education programmes and equipment supply. Free workshops and events were delivered and the community were involved in community planting and clean up events.

● Achieved ● Substantially achieved ● Not achieved

	Outcome	Year-on-year change	2019 Target	2019 Result	2018	2017	How did we perform
We manage Auckland's natural environment							
The proportion of local programmes that deliver intended environmental actions and/or outcomes	●		100%	100%	100%	100%	We successfully delivered all three environmental projects.

Local Planning and Development

The board supports East Auckland Tourism Inc to promote Howick as a tourist destination with the aim of generating income for local businesses and ensuring a thriving local economy. The board also supported the local economy by funding additional top-ups

to the Greater East Tāmaki and Howick Village Business Associations. The board funded and supported the delivery of the Young Enterprise Scheme Kick Start Days in 2019, where students met and engaged with the Young Enterprise team.

● Achieved ● Substantially achieved ● Not achieved

	Outcome	Year-on-year change	2019 Target	2019 Result	2018	2017	How did we perform
We help attract investment, businesses and a skilled workforce to Auckland							
The percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations	●		100%	100%	100%	100%	Both our business associations complied with their BID policy obligations, which included submitting a strategic plan, audited annual financial accounts, annual business plan and budget and Annual Accountability form to Auckland Council.

He whakamārama mō ā mātou mahi whakahaere

Our performance explained

COMMUNITY SERVICES

The board funded the inaugural Moon Festival at Lloyd Elsmore Park, which attracted between 2000-3000 visitors. A comprehensive renewal of the Lloyd Elsmore Park Leisure Centre was completed during the financial year, which included an enhancement to the splash pad. The John Walker Promenade was opened at Barry Curtis Park in December 2018.

ENVIRONMENTAL MANAGEMENT

To improve water quality, the board funded initiatives such as the delivery of a Neat Streets event with an aim of reducing illegal dumping and residential Adopt a Spot programme. This programme enabled the community to participate in regular weed control at Riviera Drive Reserve, stream clean-ups, weeding and planting and waste reduction workshops.

The board also supported the Tāmaki Estuary Environmental Forum which developed an action plan for this waterway.

PLANNING AND DEVELOPMENT

The board is supporting implementation of the Howick Village Centre Plan and Howick Heritage Plan.

The Howick Village Centre Plan is designed to build on the village's strengths and ensure it thrives in the future.

The Howick Heritage Plan aims to create a guiding document enabling the continuing assembly, preservation and recording of heritage items and making them readily accessible.

OTHER INITIATIVES

The board approved funding to build a new pedestrian bridge near Te Uhu o te Nikau Primary School to provide safe access to and from the school. Funding was also approved to provide a safer crossing at Botany Downs Secondary College on Chapel Road and a better walking connection at the Cascades Walkway.

Construction has begun on Stage 1 of AMETI Eastern Busway and is expected to be completed by 2021. Future stages of the project between Pakuranga and Botany, including the Reeves Road Flyover, are currently entering the design and consenting stage, with completion planned for 2025.



Lloyd Elsmore splash pad

Te āhuatanga ā-rohe

Local flavour

New transport hub at Half Moon Bay



Bus interchange makes life easier for commuters

Described as the “final piece of the puzzle”, the Half Moon Bay bus interchange opened in September, making the board’s vision for a transport hub at the bay a reality.

The interchange complements the new ferry pier and coincided with a new bus network in the east, enabling commuters to enjoy better public transport connections, getting off one service and transferring to another within metres and minutes.

The project was a partnership with Auckland Transport and the New Zealand Transport Agency. It brings ferry and bus services together in one area for easy transfers, upgrades the ferry-bus hub to connect residents to the city centre, and provides pick-up and drop-off parks, a covered walkway between bus stops, and a cycle parking facility.

Just a short walk from the ferry pier, the bus interchange plays a pivotal role in the new Eastern Network because

various routes now start and end there, better aligning services for ferry commuters. As well as the improved amenity and convenience of having bus services close to the pier, pedestrians now have a safer connection between services, as they don’t have to cross vehicle routes or filter through traffic.

Also opened this year is a promenade in Barry Curtis Park in Flat Bush named after Olympic great Sir John Walker. A signature project for the board, the 8km promenade circles the park and is perfect for walking and cycling. Entry points take people to a range of facilities from playgrounds and sports fields, toilets and event spaces, to informal recreation and reflective areas. The promenade shares a boundary with the Ormiston Town Centre currently being developed. It creates a strong walking and cycling connection and will be fully lit for evening use.

Te tahua pūtea

Funding impact statement

For the period ended 30 June 2019

\$000s	NOTES	ACTUAL 2018/19	ANNUAL PLAN 2018/19*	ANNUAL PLAN 2017/18
Sources of operating funding:				
General rates, UAGCs, rates penalties		21,613	21,613	20,307
Targeted rates		649	419	406
Subsidies and grants for operating purposes		563	686	1,647
Fees and charges		3,695	3,832	3,278
Local authorities fuel tax, fines, infringement fees and other receipts		671	507	58
Total operating funding		27,191	27,057	25,697
Applications of operating funding:				
Payment to staff and suppliers	1	21,477	19,839	18,339
Finance costs		3,525	3,525	4,219
Internal charges and overheads applied		3,521	3,521	3,258
Other operating funding applications		0	0	0
Total applications of operating funding		28,522	26,885	25,816
Surplus (deficit) of operating funding		(1,331)	172	(118)
Sources of capital funding:				
Subsidies and grants for capital expenditure		0	0	0
Development and financial contributions*		0	0	0
Increase (decrease) in debt	2	10,972	13,836	15,200
Gross proceeds from sale of assets		16	0	0
Lump sum contributions		0	0	0
Other dedicated capital funding		0	0	0
Total sources of capital funding		10,988	13,836	15,200
Application of capital funding:				
Capital expenditure:				
- to meet additional demand		937	4,309	5,079
- to improve the level of service		3,639	5,670	3,411
- to replace existing assets		5,081	4,029	6,592
Increase (decrease) in reserves		0	0	0
Increase (decrease) in investments		0	0	0
Total applications of capital funding	3	9,658	14,008	15,082
Surplus (deficit) of capital funding		1,331	(172)	118
Funding balance		0	0	0

Variance explanation Actual 2018/2019 to Annual Plan 2018/2019

- Supplier payments are above plan due to higher than anticipated maintenance expenditure incurred for the maintenance of local facilities and assets. In 2018/2019, significant areas of spend in Howick included streetscaping services for local gardens and the maintenance of Lloyd Elsmore Park sports field.
- The increase in debt is below plan due to lower than anticipated capital expenditure, resulting in a reduced requirement for debt funding.
- Capital expenditure is below plan due to the deferral of parts of the Flat Bush stormwater ponds project and the deferral of discretionary projects for which the spend will occur when projects are identified.

*Year 1 of the Long-term Plan 2018-2028 (10-year Budget 2018-2028)

Chinese New Year Festival at the Botany Town Centre ►



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